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SPA-RITE CHEMICAL HELP SHEET **AQUASPA GUIDE**

(To be used as a guide only. For detailed information contact LO Chlor Chemicals. Always read directions on packaging)

Thank you for purchasing a Spa-Rite/Oasis quality spa. Your spa is an investment such as your car or house, so it is well worth looking after and servicing regularly.

Warm water is perfect for the growth of bacteria, algae and fungi which can lead to infection and disease, so it is important to maintain your spa to maximize your enjoyment and the spa experience.

All these can be avoided by proper use of balancing and sanitizing chemicals.

Most water problems in your spa are as a result of one or more of the following.

- Lower than normal levels of Spa Sanitizer
- Incorrect pH or Total alkalinity
- Poor or inadequate filtration
- Failing to test the water and adjust parameters as required
- Lack of a regular spa maintenance schedule

By following the spa maintenance recommendations outlined in this spa guide, you can prevent many problems from occurring. **Always read and follow the safety and dosage instructions on the labels before using any of the spa chemicals.**

THE INITIAL SET UP OF YOUR OASIS SPA

First, remove one filter and fill your spa with the hose down through your filter. On the inside acrylic, on the touch panel side, there is a label showing the water level. Once power has been put to your spa, your control panel will show Pr. This is the priming stage of the spa and will last approximately 15-30 seconds, the spa will then begin normal operation. The spa has a default pre-set temperature at 38°.

IF YOU WANT TO CONVERT YOUR OLD CHEMICAL SYSTEM TO AQUASPA

Prior to commencing the AquaSpa program, all chlorine or bromine must be removed from the water, or alternatively the spa refilled with fresh water. If you wish to reduce/remove the chlorine or bromine from the water without having to empty the spa or hot tub, we recommend using Lo-Chlor Chlorine Remover for fast effective results. Once you have

removed the chlorine or bromine from your spa, wait two hours before starting your initial chemical set up.

INITIAL CHEMICAL SET UP

- Use a start up dose of AquaSpa Spa Shock of 25 grams (approx five teaspoons) per 1000 liters.
- Allow the pump to run with the cover **off** the spa. The water should end up absolutely clear and clean with no smell detectable. If the spa is still cloudy repeat the procedure.
- Once you have done this please proceed to the first normal weekly dosage of the 3 required products.

WEEKLY SCHEDULE:

On a weekly basis, prior to adding any chemicals, half fill your test tube with your spa water, then add a test tablet. Shake this around and the water will change color, going either blue or purple. If your water turns blue your water is perfectly balanced and you don't have to do anything. However, if your water turns purple then you need to dose your spa.

Based on 1000 liters once a week add the following to your spa

- 60ml (3 caps) of Aquaspa Spa Sanatiser
- 60ml (3 caps) of Aquaspa Spa Kleer
- 10grams (1 cap) of Aquaspa Spa Shock

Also once a week you have to test your Ph and Alkalinity levels with your test strips. Check the reading of your pH and Alkalinity. It is important to keep this in the **Okay** section, labeled on the color chart of your test strips.

If you're Ph and Alkalinity is low then simply add some of your Alkalinity Enhancer.

If you're Ph and Alkalinity is high then simply add some of your pH Reducer.

PLEASE NOTE: If you experience heavier than normal bather loads an extra dose of **Aquaspa Spa Shock** may be required after use.

It is important to remember not to overdose chemicals (**more is not better**)

Always leave the cover off for at least half an hour after adding chemicals. And DO NOT get in the spa.

FILTER CARE- FILTER KLEEN SOAKING FORMULA

Every 15 person hours, soak your filters in filter clean. To do this, cover your filters in water and put in half a bottle of the Filter Kleen. Soak your filters in this solution for **three days**. This enables the filter clean product to break down the oils and fats that have been collected. After three days hose the filters thoroughly and they are ready to place back in the spa.

Always remember to turn the spa off at the isolation switch before removing the filters.

Always read the safety advice and directions on the labels.

<p>TIP: Why not purchase another set of filters for your spa so while the first set are soaking and cleaning, you can place the other set in and still use your spa.</p>

FILTER CARE- INSTANT FILTER KLENZ

With the Instant Filter Klenz you no longer need to soak your filters for 3 days. With this take your filters out, rinse them off with a hose and spray with the Instant Filter Klenz. After 15 minutes rinse them out thoroughly with the hose and place them back in your spa again for immediate use.

ADDITIONAL FILTER INFORMATION:

Before placing the filters back in the spa, try and float them upside down to remove any air bubbles before installing them again. Don't forget to turn you spa on again at the isolation point. At this time you may wish to wipe over you headrests with a soft cloth with some mentholated spirits on it. Test the water on a weekly basis to ensure the correct levels of sanitizer, pH, and Total Alkalinity. Dose the spa accordingly to correct the levels.

CLOUDY WATER

Cloudy water could be caused by one or more of the following:

Number 1 cause Build up of body fat in your filters

- Low or no level of Spa Sanitizer (MPS)
- Incorrect pH or Total Alkalinity
- Poor or inadequate filtration
- Failing to test the water and adjust parameters as required
- Lack of a regular spa maintenance schedule
- Suspended particles in the water

TREATMENT:

Ensure that your filters are clean and operating adequately. Test the levels of pH, and adjust if out of recommended levels (7.2 – 7.6).

Super Chlorinate your spa with a Spa Shock sachet.

If your spa does not have the usual 'sparkle', a dose as per directions of water clarifier will help in the filtering out of all impurities that could be causing the water not to be crystal clear. Always read and follow safety and dosage instructions on the label before using any of these products

FOAMING PROBLEMS

Usually associated with a build up of body fats, either in your filters or in the plumbing. Never use household cleaners to clean your spa. Foaming, however, is usually caused by heavy bather load causing a build of body fats, cosmetics etc.

Treatment: Check you MPS (Sanitiser), pH and alkalinity levels and adjust if necessary. Clean the filters with the procedure mentioned above using Filter Kleen. Add a teaspoon of AquaSpa Spa Shock/1000 litres of water. Add Water Clarifier as per directions for amount of water in your spa. Run spa for 2 hours if you don't have a circulation pump. Sometimes you may have to run for longer. (Spas with Circ. Pumps are done automatically). If foaming continues a useful product to use is Anti Foam. Read safety directions and check amounts before using this product.

In extreme cases the spa water may be required to be dumped, using a product called "Swirl Away".

This product cleans any build up of body fats in the pipes.

DUMPING YOUR SPA WATER

It is often asked how often you should dump the water in your spa. The usual answer to this is, how often has the spa been used? It is recommended to dump the water in your spa every 4 to 24 months. However, if your spa has had higher bather load than average, or longer periods of operation, then this may be required at an earlier time. **So what is average use and bather load?**

Customer feed back: We believe this to be 2 people for a period of 20 minutes, three times a week.

How do I clean the pipes of the spa?

The pipes are connected to each of the jets in your spa. Over time, body fats, cosmetics etc. slowly build up within these pipes. This in turn starts to restrict the flow through the pipes. It is therefore recommended that the product Swirl Away is added to your spa water prior to draining.

Following the instructions, this is added to the spa, allowing it to move through the pipes for 1 hour with your jets on high. This enables the deposits to be softened, thus clearing the pipes of oils, dirt and other organic waste.

After this has been done, it is then safe to drain the water from your spa. To further add to cleaning your spa on a regular basis, mentholated spirits on a soft cloth is an excellent cleaner to clean a scum line or build up of body oils and fats around the water level. It is also useful for cleaning your headrests.

WHAT'S NEW IN AROMATHERAPY?

Aromatherapy has been well known for the many beneficial attributes. In our fast paced lives, it is often nice to slow down, take time out in your spa for relaxation and therapeutic qualities. With these fragrances, there is sure to be one or more that would suit your lifestyle, be it to uplift the mind and body, (Citrus base) or to relax (Lavender and Sandalwood).

We now stock a new range of aromatherapy fragrances for your spa. There is a selection of different therapeutic fragrances to choose from. They have been specially formulated for the use in your spa and spa baths. They are available in individual sachets, and are added to the water until the desired fragrance level is achieved.

They leave no residue in the spa and the fragrance is long lasting. They dissolve fast in the water to create the environment you desire.

When using your spa, please be aware that heat and alcohol, combined or separately, can have a dangerous effect. ***Please Note:*** Draining of the spa should occur through the fitting found on the external of the spa cabinet. Filling with water as previously stated through the filters.

Please Note: IT IS NOT SAFE TO MIX CHEMICALS.

Purchasers assume all risks of use and handling when the product is not used in accordance with the directions given. The above statements are based on information believed to be accurate and reliable.

It is imperative that your spa water be correctly balanced and sanitized at all times. Any queries concerning use or storage should be addressed to the manufacturer.

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